

# WATERTIGHTNESS WARRANTY PROGRAM

## BERRIDGE WATERTIGHTNESS WARRANTY PROCESS PROCEDURAL FLOWCHART

PRE-BID REQUIREMENTS						
<p>Installer to review specifications for finish, material, &amp; watertight warranty requirements &amp; determine the specified warranty terms.</p> <p><b>1</b></p>	<p>Installer to review architectural plans &amp; specifications for panel design basis &amp; determine which BMC product is applicable. Installer should consult BMC Sales or Staff Architect for assistance with product selection or substitutions.</p> <p><b>2</b></p>	<p>Installer to contact BMC Sales to discuss this project, warranty &amp; credit requirements, time lines, &amp; appropriate Berridge products &amp; accessories required to satisfy specifications. Consult Berridge Staff Engineers with technical questions or testing information.</p> <p><b>3</b></p>	<p>If credit terms have not been established or are not up-to-date with BMC, Installer should contact BMC Credit Department to establish/update credit terms.</p> <p><b>4</b></p>	<p>Installer to submit WTW application, basic project information including architectural drawings (roof plans, elevations, etc.), &amp; project specifications to WTW Dept in Houston, TX for preliminary review of the warrantability of the proposed roof design. (Allow 1-3 weeks for review)</p> <p><b>5</b></p>	<p>BMC to issue an acceptance letter if roof design is approved. BMC may opt to reject issuing a warranty on some complex roof designs.</p> <p><b>6</b></p>	<p>After reviewing the scope of project, warranty requirements, design basis, suggested BMC products, &amp; after receiving project acceptance letter, Installer should prepare a materials list &amp; submit to BMC Sales for initial price quote. Installer should notify BMC sales person that project requires a WTW.</p> <p><b>7</b></p>

POST-BID REQUIREMENTS						
<p>Installer to submit bid and required submittals to general contractor and await the awarding of the project.</p> <p><b>8</b></p>	<p>If awarded the project, installer to submit the following to BMC at the earliest opportunity:</p> <ul style="list-style-type: none"> <li>• Shop Drawings (2 sets)</li> <li>• Installer 2YR Warranty</li> </ul> <p><u>If not on file, submit:</u></p> <ul style="list-style-type: none"> <li>• Job Reference List</li> <li>• Foreman Resumes</li> <li>• Current Financials</li> </ul> <p><b>9</b></p>	<p>Installer to submit updated PO for material. Berridge to process &amp; issue a work order confirmation for material, warranty, &amp; inspection fees.</p> <p>Installer to sign and return all order confirmations with prepayment if required.</p> <p><b>10</b></p>	<p>1st review of submittals and shop drawings. Will advise if modifications are required.</p> <p>2nd/Final review to follow until approved.</p> <p><b>11</b></p>	<p>Berridge to send out approved, stamped shop drawings.</p> <p>To avoid costly delays and additional expenditures, please adhere to the approved shop drawings.</p> <p>Consult your inspector or local sales rep with application questions.</p> <p><b>12</b></p>	<p>Installer to schedule pre-installation inspection with Warranty Inspector.</p> <p>Contact inspector directly to schedule.</p> <p><b>13</b></p>	<p>After Berridge's Warranty Inspector conducts the pre-installation inspection, an inspection report will be given to the installer. Any deviations from the approved details will need to be addressed and/or corrected if necessary.</p> <p>Installer MUST submit correction photos.</p> <p><b>14</b></p>

POST-BID REQUIREMENTS			
<p>Installer to schedule post-installation inspection with Warranty Inspector.</p> <p>Contact inspector directly to schedule.</p> <p><b>15</b></p>	<p>BMC's Warranty Inspector to conduct post-installation inspection. Inspection report will be given to the installer. Any deviations from the approved details will need to be corrected.</p> <p>Installer MUST submit correction photos.</p> <p><b>16</b></p>	<p>If additional inspections are required, installer should coordinate scheduling with the Warranty Inspector.</p> <p>Correction photos may be accepted in lieu of additional inspections.</p> <p>Coordinate with Warranty Inspector.</p> <p><b>17</b></p>	<p>Upon final review and approval, Berridge will issue the warranty directly to the installer.</p> <p><b>18</b></p>

WATERTIGHT WARRANTY CONTACTS
<p><u>Technical, Submittals, Procedures, Inspectors, &amp; Training:</u></p> <p>BMC Houston - WTW Department                      Phone: (800) 231-8127                      Local: (713) 223-4971                      Fax: (713) 236-9422                      Email: BMCWatertightDept@Berridge.com</p> <p><u>Pricing, Sales, or Credit Inquiries:</u></p> <p>BMC San Antonio - Sales Department                      Phone: (800) 669-0009                      Local: (210) 650-3050                      Fax: (210) 650-0379                      Email: Sales@Berridge.com</p>